

Analysis of Feedback (2020-2021) Received from Stakeholders

Duration of this feedback was from **01.07.2020 to 30.06.2021**. At that time all educational institutions had stopped their normal functioning due to severe pandemic condition. Educational institutions continued their academic activities through online mode.

It has been observed that as per feedback report, there is a scope for improvement in the following domains-

1. Classes taken in online mode.
2. Conduct of online seminars at national and international levels.
3. Inter departmental teachers' participation in related subject field.
4. Purchase of permanent online platform such as -G Suite, Cisco Webex, Google Classroom etc. for teaching learning process.
5. To built up strong and active participation of alumni in all round development of college to fulfil the goal.

Feedback from Students:

The majority of the students said that the teaching –learning process is smooth, the syllabus is completed within the time-frame, the evaluation process is characterized by fairness, library facilities are satisfactory, laboratory facilities & access to computers for science and Geography students are satisfactory. Extracurricular activities like sports, inter-class tournaments, cultural competitions etc are adequately conducted. Canteen & safe drinking water facilities are adequate, the campus is hygienic and clean & the college is well connected. The students also agreed that NSS & NCC units are active throughout the year.

Library – more text books necessary for newly-introduced CBCS courses.

- New practical instruments for laboratories.
- More recreational activities may be arranged.

From Teachers:

Majority of teachers agree that the environment of the college is favorable for teaching & research and the college provides adequate opportunities and support to the teachers for upgrading skills and qualifications. The administration is teacher-friendly, classrooms are clean and well-maintained and the college encourages participation in curricular and extra-curricular activities. Teachers feel that books related to syllabus are generally available in the library though upgradation is needed. Teaching aids in the departments are sufficient & the majority of teachers strongly agree that the college gives

full freedom to adopt new techniques / strategies of teaching. Teachers are encouraged to organise seminars, workshops, conferences & also to participate in the same. They also feel that laboratories are sufficiently equipped, IQAC is working well to promote quality in the institution and the administration is making efforts for the development of the institution. Teachers' Council meetings are held regularly, departmental class load distribution is properly balanced, internet and computer facilities are sufficient and faculty members can express their opinions in the various fora. General amenities are maintained properly and students participate in the teaching-learning process.

Suggestions include construction of more classrooms, better sanitation and cleanliness and ICT training.

Alumni:

The alumni were asked 15 questions regarding their experience in Katwa College and also about initiatives of the Alumni Association. They have given a positive feedback and various suggestions for the effective functioning of the Alumni Association. They have asked the college authorities to take more positive steps for the same, like enrolling more members, strengthening the association and convening meetings from time to time.

Action taken on the Basis of Feedback Survey Report (2020-2021)

On the basis of feedback analysis report, the G.B of Katwa College discussed the matter in their meeting held on 10.12.2021 in the Principal's chamber. Following decisions and actions have been taken on the basis of discussions.

1. The GB has instructed the principal to improve the quality and number of classes through online mode.
For this purpose, a new online class routine has been adopted and necessary steps have been taken to purchase a permanent online platform such as- G Suite, Google Classroom, Webex etc. for teaching and learning process and at the same time the number of classes and number of students attending have been increased markedly.
2. The GB expressed its pleasure at the successfulconduction of a number of national and international Webinars such as, "Personal Income Tax Planning : A Comparative Analysis on Existing and New Tax Regime"- at national level and "E- Learning – Door to the Future"- a 3 day International Webinar by I.Q.A.C and various depts. also conducted Webinars on their respective subjects.
3. An appeal has been made on behalf of the GB to activate Alumni Association for active participation of the college alumni in all round development of college.
4. An initiative has been taken to record all important online events.

The GB congratulates the faculty and staff for maintaining the quality of service as reflected in the feedback report. The Principal is authorized to convene staff, students and alumni meetings regularly to motivate them to uphold and improve the quality education imparted by Katwa College.